Medical ID Guidance

Setting up your Medical ID / Emergency Information

Having emergency information available on your phone can help someone supporting you in an emergency find important information such as allergies, medical conditions, medications and emergency contacts – even when your phone is locked.

Setting up your Medical ID is a simple process. Please find guidance for both Apple and Android users:

Using an iPhone:

- Open the **Health** app
- Tap the **profile picture** in the top-right corner
- Tap **Medical ID**
- Tap **Get Started** or **Edit**
- Add any relevant information into the displayed fields.
- Make sure **Show When Locked** is switched on.
- Tap **Done**

Emergency responders can then access your Medical ID, in the case of an emergency, from the lock screen, without needing your password.

Using an Android:

- Open the **Safety** or **Personal Safety App**
- Sign in with your google account if asked.
- Tap **Your Info**
- Select **Medical Information**
- Add any relevant information into the displayed fields.
- Go to **Emergency Contacts** and add someone who you would like to be contacted in an emergency
- Make sure **Show When Locked** is switched on.

Emergency responders can then access this from the lock screen by selecting **Emergency → View emergency info**, without unlocking the phone.

Remember:

Your emergency information may be visible to someone who has access to your locked phone, so only include information you are comfortable making available in an emergency.